

QUAYSIDE & CABOTSWOOD
RETURNS FORM

In the event that you need to exchange or obtain a refund, please complete the following form and include in the parcel with the goods.

We recommend that you use a TRACKABLE SERVICE (Post Office or Courier) that gives you not only proof of despatch by yourself, but obtains a signature upon delivery of the parcel at our warehouse.

We personally recommend www.collectplus.co.uk We understand they offer a very competitively priced service considerably cheaper than the Post Office. They can be found by accessing their web site as above. You are of course at liberty to use whoever you wish to transport your goods back to us.

Customer details:

Name: _____ Order Number: _____

Address: _____

Telephone: _____

Post Code: _____ e-mail: _____

I am returning the following: Style: _____ Colour: _____ Size: _____

Date of return: _____

Reason for return: _____

I would like the goods: Replaced / Refunded

If a replacement is required, please give size of replacement. Size: _____

Refunds will normally be processed within 3-4 days after the return goods have been received at our warehouse. The refund credit will be made to your credit or debit card account from which you paid. Please understand that we do not have access to your account details, it is held on a secure site by our Card Service Provider.

Return Parcel label

Postage to be paid by sender

Web Sales Returns
QUAYSIDE & CABOTSWOOD
Streamline Logistics
Unit 7 Dunball Industrial Estate
Dunball
Bridgwater TA6 4TP United Kingdom