



Quayside and Cabotswood Returns Form



Online Order Number:		Name:	
Order Date:		Address:	
Email Address:		Tel Number:	

Product Name:	Colour:	Size:	Refund: (Please Tick)	Exchange: (Please Tick)	Replacement item description:	Colour:	Size:	Reason Code:

Reason Codes:

1. Item too Big
2. Item too Small
3. Item not Suitable
4. Looks different to Catalogue
5. Poor quality/ Faulty
6. Other

We at Quayside and Cabotswood hope that you are happy with your purchase. If you are not, please return the product to us within 30 days and we will exchange or refund as requested. We recommend that you use a signed for service as we cannot be held responsible for returns not received by us. Please note that postage costs are not refunded.

Exchanges

Once we have received your item and the completed returns form, we will process as a normal order and you can expect to be in receipt of your exchange within 3-5 working days, subject to availability.

Refunds

If you require a refund then subject to acceptance, we will issue to the original card used within 7 days of Quayside and Cabotswood receiving the returned item.

General Return Notes

It is important that returned items are in the best possible condition, so please return items in the original packaging and do not remove any labels, tags or accessories until you are happy with your purchase.

Return Parcel label

Postage to be paid by sender

Web Sales Returns
QUAYSIDE & CABOTSWOOD
Streamline Office Solutions LTD
Unit 7 Dunball Industrial Estate
Dunball
Bridgwater
TA6 4TP
United Kingdom